

Price updates for Breezeline customers.



breezeline[®]
Internet. TV. Voice.

EFFECTIVE 03/2024

Dear Breezeline Customer,

We are reaching out to inform you of an increase in the monthly cost for your Breezeline services starting with your next billing statement. This is primarily due to the escalating fees charged by cable networks, broadcast stations, and the extraordinary costs of live TV sports rights. We do not control these TV costs and the cost hikes are affecting TV customers nationwide, not just Breezeline customers.

While we will continue to negotiate on behalf of our customers, TV network owners remain unreasonable in their demands. However, we believe it is important to maintain the comprehensive lineup of channels that many viewers prefer, rather than reducing costs by removing popular TV channels. We believe you should make decisions regarding your services based on your own preferences and budget. Although we are unable to offer smaller channel bundles or subscriptions to individual channels due to restrictions imposed by broadcasters and cable networks, we have provided information about options that you may consider at [Breezeline.com/rateadjustments](https://www.breezeline.com/rateadjustments).

At the same time, we have enhanced our TV offering with a new cloud-based TV platform, which allows you to access live TV, On Demand, DVR, and content from streaming apps on both your TV and mobile devices, inside or outside the home. It offers enhanced features such as Live Rewind, Start Over, and Catch Up for programs in progress. More information about this service can be found at [Breezeline.com/streamtv](https://www.breezeline.com/streamtv). Thank you for your understanding and continued loyalty as a Breezeline customer. We are committed to providing you with the best experience possible.

Sincerely,
Breezeline

Monthly Fee	Current Price	New Price
Locals+ TV Channels	\$39.99	\$49.99
Entertainment+ TV Channels	\$29.99	\$39.99
Variety+ TV Channels	\$74.99	\$84.99
MGM+ TV Channels	\$5.99	\$6.99
HSD Equipment	Varies	\$17.99
Paper Statement Fee (excluding CT, MA, ME, NY, WV)	\$2.00	\$3.00



For further details on why TV costs are increasing or to review or make changes to your account, visit [Breezeline.com/rateadjustments](https://www.breezeline.com/rateadjustments) or scan the QR code provided.

We value your feedback! Please use the QR code to leave comments. We will share your feedback with the cable and broadcast TV networks that are responsible for rising TV costs.

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Monthly Fee	Current Price	New Price
Local TV Surcharge	\$26.44	\$32.30
Local TV Surcharge (Groton, CT)	\$26.21	\$32.07
Sports Programming Surcharge (MD: St. Mary's; ME, NH, PA: Berwick, Pocono, Schuylkill, VA)	\$7.00	\$16.92
Sports Programming Surcharge (Groton, CT)	\$8.49	\$18.41
Sports Programming Surcharge (CT)	\$7.50	\$17.42
Sports Programming Surcharge DE, FL, MD (excluding St.Mary's), NY, PA (excluding Berwick, Pocono, Schuylkill), SC, WV	\$9.67	\$19.59
MGM+ TV Channels	\$5.99	\$6.99
HSD Equipment	Varies	\$17.99
Paper Statement Fee (excluding CT, MA, ME, NY, WV)	\$2.00	\$3.00



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